

PARTNERING WITH SHARED CARE

Each month the Shared Care Committee (SCC) reviews Expressions of Interest (EOIs) and Proposals submitted from communities/Divisions of Family Practice interested in engaging in Shared Care work. The following are details of approved 'new and ongoing' partnerships from the meeting.

NEW OR ONGOING PARTNERSHIPS

Approved Proposals

- **Palliative Care – Sunshine Coast Division**

Building upon the work of the Powell River Division of Family Practice, this project will create a unified strategy for palliative care amongst GPs, specialists and the health authority.

- [Chronic Pain Network](#) – Vancouver Division

- [Coordinating Complex Care](#) – Cowichan Division

- **Coordinating Complex Care – Kootenay Boundary Division**

- **Emergency Preparedness – Thompson Region Division**

To Involve community physicians in developing a community emergency response plan that compliments the health authority acute care plan.

COMMITTEE UPDATES

- Dr. Ken Hughes expressed thanks to Marilyn Copes, Ryan Murray and Gary Sveinson who have all moved on from Shared Care.
- Dr. Hughes welcomed the following members to the Shared Care Committee:
 - o Shana Ooms as the Ministry of Health Co-Chair
 - o Evan Howatson as the Ministry of Health Rep
 - o Vicki Kendall as Patient Partner
 - o Linda Lemke as Vice President, Engagement and Quality Improvement, Doctors of BC
 - o Tracy Miyashita as Interim Liaison for the Fraser Region
- The Committee appointed Dr Jiwei Li as Physician Vice Co-Chair for the SCC.

PRESENTATIONS

Presentation: White Rock South Surrey Division – Pathways Referral Tracker Project (Ryan Lammersten, Dr Tracy Monk, Dr Lisa Gaede, Dr Susan Lee, Cary Sheppard)

- Pathways is an online resource allowing GPs and their office staff to quickly access referral information for specialists and specialty clinics. Pathways also includes a searchable database for patient and physician resources.
- A demonstration of the new Pathways Referral Tracker was provided. The Tracker is a dashboard that tracks the status of patient referrals, allows for secure messaging between clinics, and provides electronic notifications to patients.
- Shared Care has supported a GP-SP Referral Process Project in White Rock South Surrey (WRSS) as a pilot community for the Pathways Referral tracker initiated in February 2017, and partnering with Pathways in January 2018.
- The tracker is now used by 81% of GPs and 46% of Specialists in the WRSS Division.
- Before the tracker, referrals could take months to be acknowledged. 100% of referrals are now acknowledged in just over a week, and 25% are acknowledged within an hour.
- The tracker generates automated reminders for patients who consent to receive them. This has resulted in a 4% decrease in no-shows and has decreased the amount of time spent notifying patients.
- The WRSS project will expand to 5 additional Divisions: Surrey North Delta, North Shore, Abbotsford, Chilliwack and Mission. It was noted that the next wave of expansion in 2020/21 will require funding.

Shared Care Workplan – Margaret English

The 2020/21 SCC Work Plan is based on strategic plan development, and conversations with communities and the SCC. The key streams of work are:

- **Facilitate Collaborative Change & Innovation** through Partners in Care/Transitions in Care, funding for new innovation, and Surgical Support Strategy.

FOCUS OF SHARED CARE COMMITTEE

Developing innovative approaches to improving collaboration between GPs, GPs with focused Practice, and specialist physicians, and spreading success through Spread Networks and other strategies.

- **Spread Successful Shared Care Work** through initiatives: Coordinating Complex Care for Older Adults (CCC); Spread Networks: Maternity, Chronic Pain and Adult Mental Health and Substance Use (AMHSU); the Shared Care Learning Centre.
Sustain Physician Leadership through the Child & Youth Mental Health Substance Use Community of Practice (CYMHSU CoP), Race & eCASE, Physician Leadership Scholarship Program, and Teledermatology.
- **Support the following Activities:** Implement Evaluation Plan with Communities, the Physicians & Project Leads Workshop, Conference and Publication Support, Data Analysis and Reporting.
- **Support the following Joint Collaborative Committee Activities:** Health System Redesign, Integration/Showcase Event, JCC Working Groups, BC Physician Integration Program (BC PIP)

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